Electronic Acknowledgement Receipt					
EFS ID:	2925782				
Application Number:	09944836				
International Application Number:					
Confirmation Number:	3316				
Title of Invention:	System and method for automated end-user support				
First Named Inventor/Applicant Name:	Daniel Keele Burgin				
Customer Number:	26874				
Filer:	William S. Morriss/Merry Jo Kerekes				
Filer Authorized By:	William S. Morriss				
Attorney Docket Number:	1160215/0531072				
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Application Type:	Utility under 35 USC 111(a)				
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Submitted with Payment	no				

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File Listing:

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Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)		
1	Amendment - After Non-Final Rejection	Amendment09944836.pdf	585067	no	15		
'		Amendmentoss44630.pdi	8d32094e51ct326d684f36t81de551eb9 8a58ba7		15		
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Information:

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the international Application Number and of the international Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filling date of the application.